


Software Update

Update software using an update file on a USB device.

- 1 Save the update file (in .bin format) that you downloaded from the Samsung website (<http://www.samsung.com/sec>) to a USB storage device.
- 2 Connect the USB device to the SERVICE port (SS-1 (SERVICE)) on the monitor.
Select  → **Support** → **Software Update**.
- 3 Follow the instructions on the screen to proceed with update.
- 4 Your product will turn itself off and on again automatically after completing update, and then turn off your product.
- 5 Remove the power cord from the power outlet and then reconnect the cord after turning off.

- To perform software update by using a USB memory, first format the USB memory to FAT32.
- When performing update, make sure that only one BIN file (.bin) is saved in the root directory.
- If the **No update files found on your USB device. Please check your USB device and try again.** message is displayed, this is probably due to the following reasons.
 - A USB memory is not connected to the SERVICE port (SS-1 (SERVICE)).
 - The files in the connected USB memory are not compatible formats.
 - There are no valid update files found in the connected USB memory. (There are no update files saved in the memory or the file names are incorrect.)
- Do not turn off the product. And prevent the updating from any interruption as far as possible. In general, the product returns to the previous version if an update is interrupted.